

My business neighbourhood

Frankie Fenner's new Woodstock facility showcases proper meat, making the neighbourhood butchery a trendy hangout

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Frankie Fenner Meat Merchants

rankie Fenner Meat Merchants has made a name supplying ethically raised, sustainable meat, where the whole animal is used and nothing is wasted.

Andy Fenner tells us about the new Woodstock headquarters.

Q: How did your business start?

A: As with a lot of ideas, it was born out of necessity. Nicole (Fenner) and I opened the original space in Metal Lane, Kloof Street, because we could not find anywhere offering the kind of meat we wanted to eat. I had read a series of books regarding the agriculture industry, which shook me up to the point that I refused to eat meat unless people could tell me where it came from. Nobody could.

Q: Why did you choose this area for your business?

A: We needed headquarters where

we could take deliveries, process carcasses and distribute. It is a depot but we didn't want it to feel like one. Industrial areas like Killarney, Epping, and Paarden Eiland would mean losing touch with what we were doing. I never want it to be a factory operation.

Q: How did you find your premises?

A: It was a long, long, long process.
The building wasn't actually on
the market, but we had a feeling
the previous tenants wanted out,
so we started poking around.
Luckily, our timing was spot-on.

Q: Why are the premises ideally suited to your business?

A: This building allows us to display the meat in an aesthetically pleasing way and showcase the process by displaying the cold room, the butchers working with knives, saws and cleavers. Instead

of trying to hide or disguise this, we do exactly the opposite by highlighting it. We have been able to tack on a small retail store to the building. That's a really big deal, as we are trying to promote the neighbourhood butchery. With the gentrification of Woodstock, we have seen a substantial amount of retail trade from residents, and people working within walking distance.

Q: Who are your neighbours?

A: The Palms shopping centre is our immediate neighbour, and nearby are Ogilvy & Mather, The Kitchen, Corner Store clothing store and Flatmountain Roasters.

Q: What are the rental/sales prices like in this area?

A: Prices in Woodstock are starting to creep up. That said, it's way more affordable than town. And being able to combine a retail offering offsets the premium.

Q: What is your shop footprint?

A: Fridays and Saturdays are our busiest times for retail. This facility is getting the reputation as a place to come and hang out for a while, chat to the butchers, grab a sandwich.

Q: Do you have any expansion plans?

A: We do. The model hopefully allows us to set up one or two satellite retail outlets in 2017, supplied by the Woodstock facility.

Q: Do you operate online as well?

A: Yes. We deliver too.

Q: What's your most popular item?

A: We have sold three products literally every single day since we opened six years ago: biltong, hamburger patties and coffee.

